net.AMERICA®

GSA SBA 8m Economically Disadvantaged (WOSB) ISO 9001:2015 SRI CERTIFIED Quality Management Systems ISO/IEC 20000-1:2018 SRI CERTIFIED Service Management Systems

We Deliver the Right Solutions

net.America is a highly successful **SBA WOSB 8(m) certified** firm delivering program management, information systems, and multi-channel contact centers to Federal government agencies. We provide our clients with **lean, tailored, and impactful support** which centers around mission demands. From business intelligence to AI-enhanced operations and human-machine integration, we align tools, processes, and organizational models to true mission needs. Whether supporting federal, national security, or state clients, **our solutions are always right-sized and results-driven**.

net.America's Core Services

Grants & Financial Management

We leverage automation, AI-enabled data validation, and regulatory intelligence to streamline federal grants and financial management for complex programs.

Business Transformation

We blend Agile Scrum and AI-supported workforce tools to organize, train and equip performance-focused programs using tailored PMO frameworks.

Mission Optimization

We modernize contact center operations and case management systems with AI virtual assistants, omnichannel platforms, and enterprise systems integration.

Health Services Modernization

We mature healthcare IT by delivering tailored case management, data analytics, and modular systems with tailored technical assistance and AI-augmented tools.

Our Mission-Centric Approach

Assess Client Current State

We conduct a baseline assessment of current operations, systems, workforce posture, and data workflows. This includes identifying technical debt, operational bottlenecks, and misaligned resources.

Phase 01

Define Client Mission Needs

We translate strategic objectives into clear functional and technical requirements using methods like gap analysis, user journey mapping, and operational modeling. This step aligns desired outcomes with KPIs.

Phase 02

Identify Areas of Efficiency

We isolate cost drivers, process latency, and system redundancies to find automation, consolidation, or workflow reengineering opportunities. We leverage AI/ML models with process improvement expertise to identify patterns.

Phase 03

Engineer MVP Solution

We design and prototype a Minimum Viable Product (MVP) that integrates targeted capabilities aligned to core mission priorities. We build upon scalable platforms and incorporate AI tools, HMI elements, RPA, and ML.

Phase 04

Continuously Improve & Scale

We operationalize successful MVPs, refining performance through continuous integration and monitoring with DevSecOps pipelines, dashboards. modular design, cloud-native approach, and smart change management.

Phase 05

Contract Vehicles

- **GSA OASIS SB Pool 1** // 47QRAD20D1056
- **GSA MAS (MOBIS)** // GS10F0204X
- **GSA MAS (IT70)** // GS35F167BA
- **CMS SPARC** // HHSM-500-2017-00041I
- **8A STARS III (SUB)** //47QTCB21D0016

NAICS Codes

541511	561422	541690	561790	611430
541512	519190	541930	561910	611513
541519	524291	561110	561920	611710
541611	541513	561210	561990	624230
541618	541614	561410	611420	

Grants & Financial Management

net.America fuses **automation, AI-enabled data validation,** and **regulatory intelligence** to streamline federal grants and financial lifecycle management activities. Our offerings enhance **compliance, transparency, and audit readiness** through advanced tracking, performance analytics, and fraud risk mitigation. By integrating Robotic Process Automation and AI-augmentation into grant processing and closeout, we have helped agencies **reduce cycle times** and **increase accuracy** of fiscal reporting.

Key Grants & Financial Services

Grants lifecycle and compliance oversight: Full lifecycle support from solicitation to closeout, with embedded compliance and audit readiness.

Peer review and automated scoring: End-to-end peer review services, including reviewer management and AI-driven scoring for transparency.

Budget tracking and financial reporting: Real-time budget monitoring with tailored financial reports for fiscal oversight and compliance.

Risk monitoring and internal controls: Risk-based monitoring plans and internal controls to safeguard grant integrity.

Performance metrics and dashboards: Interactive dashboards that track KPIs and display real-time grant performance.

Past Performance Snapshot

- **Department of Homeland Security** - *Internal Controls and Risk Management*: Support internal control assessments, testing, and corrective actions, including gap analysis and alignment with DHS, OMB, and GAO policies for FEMA Grants. Services include planning, documentation, and process improvement for grants.
- **Department of Homeland Security** - *Governance, Reporting, and Data Support*: Improve coordination, data accuracy, and reporting through policy analysis, FFATA/FFADS report development, and response to data calls. Assist with integration of business processes and support for key project milestone.
- **Department of Labor** - *Apprenticeship Program Expansion and Support*: Develop and expand federal grants for youth and registered apprenticeship programs, with a focus on underserved populations. Support includes outreach, peer learning, custom tools, and research to drive enrollment and sustainability.

Services Tailored to All Government Customers

Federal Civilian Agencies

- Offers uniform compliance with complex federal grant regulations (2 CFR 200, FFATA).
- Enables rapid disbursement and oversight for high-visibility public funding initiatives.
- Integrate systems with Grants.gov and other federal financial data.
- Enhances transparency through real-time dashboards for internal and Congressional reporting

Defense & National Security

- Supports expanding defense R&D and cooperative agreements with audit-ready processes and tools.
- Automate reporting and milestone actions for DoD, DHS, IC grants.
- Improves compliance for interagency financial agreements (e.g., 7600s, MIPRs, NIPRs).
- Enables DoD grant programs (e.g., STEM outreach, dual-use tech) to scale transparently.

State Government

- Simplifies oversight and disbursement of federal passthrough funds
- Provides state-aligned templates and regulatory checks for ARPA and IIJA compliance.
- Improves transparency for state auditor and public reporting needs.
- Reduces error rates through automated eligibility and expenditure validation tools.

Contact Us

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