

We Deliver the Right Solutions

net.America is a highly successful **SBA WOSB 8(m) certified** firm delivering program management, information systems, and multi-channel contact centers to Federal government agencies. We provide our clients with **tailored and impactful support** which centers around mission demands. From business intelligence to AI-enhanced operations and human-machine integration, we align tools, processes, and organizational models to true mission needs. Whether supporting federal, national security, or state clients, **our solutions are always right-sized and results-driven.**

net.America's Core Services

<h3>Grants & Financial Management</h3> <p>We leverage automation, AI-enabled data validation, and regulatory intelligence to streamline federal grants and financial management for complex programs.</p>	<h3>Business Transformation</h3> <p>We blend Agile Scrum and AI-supported workforce tools to organize, train and equip performance-focused programs using tailored PMO frameworks.</p>	<h3>Mission Optimization</h3> <p>We modernize contact center operations and case management systems with AI virtual assistants, omnichannel platforms, and enterprise systems integration.</p>	<h3>Health Services Modernization</h3> <p>We mature healthcare IT by delivering tailored case management, data analytics, and modular systems with tailored technical assistance and AI-augmented tools.</p>
---	--	--	--

Our Mission-Centric Approach

<h3>Assess Client Current State</h3> <p>We conduct a baseline assessment of current operations, systems, workforce posture, and data workflows. This includes identifying technical debt, operational bottlenecks, and misaligned resources.</p> <p>Phase 01</p>	<h3>Define Client Mission Needs</h3> <p>We translate strategic objectives into clear functional and technical requirements using methods like gap analysis, user journey mapping, and operational modeling. This step aligns desired outcomes with KPIs.</p> <p>Phase 02</p>	<h3>Identify Areas of Efficiency</h3> <p>We isolate cost drivers, process latency, and system redundancies to find automation, consolidation, or workflow reengineering opportunities. We leverage AI/ML models with process improvement expertise to identify patterns.</p> <p>Phase 03</p>	<h3>Engineer MVP Solution</h3> <p>We design and prototype a Minimum Viable Product (MVP) that integrates targeted capabilities aligned to core mission priorities. We build upon scalable platforms and incorporate AI tools, HMI elements, RPA, and ML.</p> <p>Phase 04</p>	<h3>Continuously Improve & Scale</h3> <p>We operationalize successful MVPs, refining performance through continuous integration and monitoring with DevSecOps pipelines, dashboards, modular design, cloud-native approach, and smart change management.</p> <p>Phase 05</p>
---	---	---	---	---

Contract Vehicles

- **GSA OASIS SB Pool 1** // 47QRAD20D1056
- **GSA MAS (MOBIS)** // GS10F0204X
- **GSA MAS (IT70)** // GS35F167BA
- **CMS SPARC** // HHSM-500-2017-000411
- **8A STARS III (SUB)** //47QTCB21D0016

NAICS Codes

- | | | | | |
|----------|----------|----------|----------|----------|
| • 541511 | • 561422 | • 541690 | • 561790 | • 611430 |
| • 541512 | • 519190 | • 541930 | • 561910 | • 611513 |
| • 541519 | • 524291 | • 561110 | • 561920 | • 611710 |
| • 541611 | • 541513 | • 561210 | • 561990 | • 624230 |
| • 541618 | • 541614 | • 561410 | • 611420 | |

Business Transformation

net.America drives operational transformation by blending **Agile project execution, and AI-supported workforce analytics**. Our firm designs performance-focused programs using tailored PMO frameworks and measurable business maturity outcomes which enable organizations to understand how to progressively build capability and capacity. **net.America's proven success** with apprenticeship and workforce programs have supported federal mission needs and fostered organizational effectiveness.

Business Transformation Services



PMO and Agile delivery: End-to-end project management by certified Agile and PMP leads, with structured governance and adaptive delivery.



Workforce and apprenticeship support: Strategic planning for apprenticeships, backed by experience managing large-scale programs



Business process reengineering: Lean and Agile approaches to streamline operations, with embedded controls and risk management.



Mission-aligned training and upskilling: Custom training programs tied to agency missions, guided by workforce analytics and smart KPIs.



Power BI-enabled performance tracking: Dashboards integrating workforce, operations, and grants data for real-time, data-driven decisions.

Past Performance Snapshot

- **Department of Labor - Youth Apprenticeship Intermediary Program:** Supported the U.S. Department of Labor in expanding and launching sustainable youth apprenticeship programs nationwide, including the development of custom digital tools, outreach campaigns, and peer learning forums, driving workforce pipeline growth and operational maturity.
- **Department of Labor - Multi-Industry Apprenticeship Intermediary Program Expansion:** Led national Registered Apprenticeship Programs initiatives enrolling 750+ apprentices annually, conducted research and evaluations, and published best practices to inform scalable, efficient workforce developments.
- **Department of Homeland Security - Governance, Reporting, and Data Support:** Provided comprehensive Agile PMO and BPR assistance across business and system integration efforts, improving responsiveness to federal data calls and federal compliance.

Services Tailored to All Government Customers



Federal Civilian Agencies

- Drives measurable improvements in service delivery through BPR and Agile practices.
- Enables cross-agency workforce planning and upskilling aligned with evolving OPM standards.
- Provides PMO support to stand up new program offices under tight deadlines.
- Respond to workforce evolutions with data analysis



Defense & National Security

- Organize, Train, and Equip cleared personnel with tailored PMOs across expanding tech, intel, or logistics roles and functions
- Increases agility in Acquisition program support across PEOs with pending realignments.
- Builds cross-functional teams with mission-aligned KPIs for tactical edge network roll-outs, C5ISR evolutions, and cyber programs.



State Government

- Modernizes workforce development with digital apprenticeship solutions.
- Provides operational efficiency support to education, labor, and public safety agencies.
- Tailors PMO and staffing models to match state procurement and civil service structures.
- Enhances state coordination for federal grant programs