

This Certificate of Registration acknowledges

## **The net.America Corporation**

16000 Trade Zone Avenue  
Suite 105

Upper Marlboro, Maryland, 20774, United States

is registered as a Site in recognition of an information technology service management system

### **ISO/IEC 20000-1:2018**

### **Scope of Registration:**

Integrated Management System (IMS) consisting of a Quality Management System (QMS), provisioning key processes in Business Development, Service Delivery, Financial, Human Resources, and Business Enabling Management, from headquarters (HQ), for the organization's internal customers only, excluding external customers (government and commercial). The QMS is supported by an Information Technology (IT) Service Management System (SMS) that provisions the organization's IT Services to its internal customers only, according to the current Service Catalog.



**Edward Maschmeier**  
Vice President of PRI Certification

Number: 022785  
Initial Reg Date: 03-Apr-2014  
Issued: 26-May-2023  
Re-Issued: 05-Feb-2025  
Expires: 02-Apr-2026