



FACT SHEET

BUSINESS ID:

UEI Number: E69VEBEW83K7
CAGE Code: 3B7G8

WHY NET.AMERICA?

The net.America Corporation holds a 22-year track record of delivering superior information technology management and consulting services to Federal and local government clients. We bring unwavering professionalism, ethics, accountability and responsibility to our projects, allowing us to *Deliver the Right Solutions*. Our Duns and Bradstreet open-ratings is in the 96th percentile for delivery/timeliness, reliability, business relations, customer support, quality, and responsiveness to name a few. We operate in ISO 9001:2015 and ISO/IEC 20000-1:2018 certified environments—a testament to our commitment in Quality and Service management practices. net.America provides an integrated approach in the core areas above.

PROGRAM MANAGEMENT

- Strategic Planning & Budget Formulation
- Project Planning, Tracking & Compliance Monitoring
- Technology and Health Management
- Business Process Reengineering
- Acquisition Management Support

CONTACT CENTERS & HELP DESK

- State-of-the-Art Contact Center Facility
- Multi-channel (email, chat, voice) features
- Contact Center Design & Management Services
- Help Desk Fulfillment
- Customer Service Quality Assurance

WORKFORCE DEVELOPMENT

- Registered Apprenticeship Intermediary
- Technical assistance for employers, partners and education providers
- Commitment to expansion of registered apprenticeship programs with focus on underserved populations

GRANTS MANAGEMENT & PEER REVIEW

- Initial, Second Level & Post Reviews
- Program Announcement & Solicitation
- Outreach & Technical Assistance
- Report Generation

NAICS

519190	561421	561421
524291	561422	561422
541511	541614	541614
541512	561790	
541513	561910	
541519	561920	
541611	561990	
541690	611420	
541930	611430	
561110	611513	
561210	611710	
561410	624230	

CERTIFICATIONS

- SBA 8(m) WOSB
- ISO/IEC 20000-1:2018
- ISO 9001:2015
- WBENC WOSB
- MD MDOT MBE/DBE
- MD/DC National Minority Supplier Diversity (NMSDC)
- Metropolitan Washington Airports Authority (LDBE)
- Washington Metropolitan Area Transit Authority (DBE)
- Prince Georges County (MBDD)
- VA SWaM

CLIENTS

- Dept. of Housing and Urban Development
- Dept. of Homeland Security
- Dept. of Commerce
- Dept. of Labor
- Dept. of Transportation
- Dept. of Health and Human Services
- Dept. of Defense
- Environmental Protection Agency
- National Aeronautics and Space Administration
- Prince George's County, Maryland
- State of Maryland

CONTRACT VEHICLES

- GSA Vehicles:
 - ★ OASIS SB #47QRAD20D1056
 - MOBIS #GS-10F-0204X
 - IT70 # GS35F167BA
- CMS SPARC Prime
- FAA eFAST Prime
- NAVY Seaport-e Prime
- DHS PACTS II (Sub)
- MD CATS II
- Prince George's County CATS

A FEW OF OUR PARTNERS

Reed Tech | GDIT | SKYGEN | Deloitte | Longevity Consulting
Maximus | Grant Thornton | Booz Allen Hamilton | IBM

