

# CERTIFICATE OF REGISTRATION



Having been audited in accordance with requirements of

**ISO/IEC 20000-1:2018**

SRI Quality System Registrar, 300 Northpointe Circle, Seven Fields, Pennsylvania, 16046, USA, hereby grants to:

**The net.America Corporation**

Registration of the management system at its location:

**16000 Trade Zone Avenue  
Suite 105  
Upper Marlboro, Maryland, 20774, USA**

The conditions for maintaining this certificate of registration are set forth in the SRI registration agreements R20.3 and R20.4. Further clarifications regarding the scope of this certificate and the ISO/IEC 20000-1:2018 requirements, may be obtained by consulting the organization. This certificate is integrated with the ISO 9001 certificate.

**Scope of ISO/IEC 20000-1:2018 registration:** "Integrated Management System (IMS) consisting of a Quality Management System (QMS), provisioning key processes in Business Development, Service Delivery, Financial, Human Resources, and Business Enabling Management, from headquarters (HQ), for the organization's internal customers only, excluding external customers (government and commercial). The QMS is supported by an Information Technology (IT) Service Management System (SMS) that provisions the organization's IT Services to its internal customers only, according to the current Service Catalog."

**Initial SRI registration date:** April 3, 2014  
**Current registration period:** May 26, 2023 through April 2, 2026

Signed for SRI:

  
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Christopher H. Lake, President & COO

Release Date: May 26, 2023  
Certificate Number: 022785  
Registration Number: 5418-01

