## CERTIFICATE OF REGISTRATION





Having been audited in accordance with requirements of

ISO/IEC 20000-1:2018

SRI Quality System Registrar, 300 Northpointe Circle, Seven Fields, Pennsylvania, 16046, USA, hereby grants to:

## The net.America Corporation

Registration of the management system at its location:

16201 Trade Zone Avenue Suite 112 Upper Marlboro, Maryland, 20774, USA

The conditions for maintaining this certificate of registration are set forth in the SRI registration agreements R20.3 and R20.4. Further clarifications regarding the scope of this certificate and the ISO/IEC 20000-1:2018 requirements, may be obtained by consulting the organization.

This certificate is integrated with the ISO 9001 certificate.

Scope of ISO/IEC 20000-1:2018 registration:

"The Service Management System that provisions IT Services,

email, and printer support to internal customers."

Initial SRI registration date:

April 3, 2014

Current registration period:

April 3, 2020 through April 2, 2023

Signed for SRI:

Christopher M. Lake, President & COO

Release Date: Certificate Number: Registration Number: April 30, 2021 021392 5418-01

